



Monitoring and Evaluating the State of the Rights to European Active Citizenship

CHECKLIST

Final version

A. GENERAL INDICATORS from the Civil Society Index (CSI) ¹

1.1 CULTURAL AND POLITICAL CONTEXT

1.1.1 POLITICAL RIGHTS (INDICATOR NO. 2.1.1 CSI)

Are there restrictions on citizens' political rights (e.g. to participate freely in political processes, elect political leaders through free and fair elections, freely organise in political parties)?

Yes

No

Not available

Explanations:

1.1.2 CIVIL LIBERTIES (INDICATOR NO. 2.2.1 CSI)

Are civil liberties (e.g. freedom of expression, association, assembly) ensured by law and in practice?

Yes

No

Not available

Explanations:

1.1.3 INFORMATION RIGHTS (INDICATOR NO. 2.2.2 CSI)

Is public access to information guaranteed by law? Are government documents accessible to the public?

Yes

No

Not available

Explanations:

¹ The section 'General Indicators' contains information about the general context in which ACOs' operate. In particular, the kind of information that has to be collected comes from the Civil Society Index (CSI) Report of the country which will carry out the process of monitoring and evaluation of the state of the rights to European Active Citizenship. For each indicator, the source of information is specified making reference to the respective indicator of the CSI report. Important links for more information regarding Civicus and the country reports could be found at the following link: http://www.civicus.org/new/CSI_country_reports.asp ; http://www.civicus.org/new/CSI_background.asp

1.1.4 PRESS FREEDOMS (INDICATOR NO. 2.2.3 CSI)

Are press freedoms ensured by law and in practice?

Yes

No

Not available

Explanations:

1.2. STATE – CSOs RELATIONS

1.2.1 CSO REGISTRATION (INDICATOR NO. 2.5.1 CSI)

Is the CSOs registration process supportive? Is it (1) simple, (2) quick, (3) inexpensive, (4) Following legal provisions (5) consistently applied?

Yes

No

Not available

Explanations:

1.3. PRIVATE SECTOR-CIVIL SOCIETY RELATIONS

1.3.1 PRIVATE SECTOR ATTITUDE (INDICATOR NO. 2.7.1 CSI)

Is the general attitude of the private sector towards civil society actors favourable?

Yes

No

Not available

Explanations:

1.3.2 CORPORATE PHILANTHROPY (INDICATOR NO. 2.7.3 CSI)

Is the range of CSOs that receive support from the private sector narrow/broad?

Yes

No

Not available

Explanations:

1.4. CITIZENS-CIVIL SOCIETY RELATIONS

1.4.1 PUBLIC TRUST (INDICATOR NO. 4.3.2 CSI)

Has the population trust in civil society actors?

Yes

No

Not available

Explanations:

1.4.2 VOLUNTEERING (INDICATORS NO. 1.1.4 AND 1.2.2 CSI)

Do people undertake volunteer work on a regular basis (at least once a year)? Do they devote a lot of time to volunteer work?

Yes

No

Not available

Explanations:

1.4.3 CHARITABLE GIVING (INDICATOR NO. 1.1.2 AND 1.2.1 CSI)

Do people donate to charity on a regular basis? Do people who give to charity on a regular basis donate big amount of their personal income, per year?

Yes

No

Not available

Explanations:

1.4.4 CSOs MEMBERSHIP (INDICATOR NO. 1.1.3 AND 1.2.3 CSI)

Do people belong to at least one civil society organization (CSO)? Are there a lot CSOs members belonging to more than one CSO?

Yes

No

Not available

Explanations:

B1. SPECIFIC INDICATORS ²**2. RIGHT TO INTERVENTION (ECAC n. 5)**

Whenever citizens' rights and general interests are at stake, ACOs have the right to intervene with opinions and actions, as well as publicly disclosing the actions and/or omissions which may have an effect on such rights and general interests. They have the right to ask for injunctions and file compensation actions for damages before the competent courts of the European Union and its Member States in order to protect citizens' rights, the common good or general interests, as already established for consumer organizations.

2.a Legal and practical framework regarding this right
INDICATOR 2.1 LAWS, POLICY PROCEDURES OR COMMON PRACTICES THAT GUARANTEE THIS RIGHT
Is this right recognized in laws, policy procedures and/or common practices?
2.1.1 Citizens' organisations point of viewYes No Not available

Explanations:

2.1.2 Public institutions point of viewYes No Not available

Explanations:

2.1.3 Partner organisation point of viewYes No Not available

Explanations:

2.1.4 Other sources point of viewYes No Not available

Explanations:

2.1.5 DisagreementsYes No Not available

Explanations:

² The acronym means "European Charter of Active Citizenship" while the number refers to the number of the right in the ECAC. This reference will be used for every right in the checklist. The full text of the Charter can be downloaded at the website:

http://www.activecitizenship.net/documenti/European_Charter_of_Active_Citizenship_FINAL.pdf;

<http://www.fondaca.org/pagina%20documenti/documenti%20pdf%20per%20sito/documenti/EuropeanCharterofActiveCitizenship%20FINAL.pdf>

2.b Implementation framework

INDICATOR 2.2 SITUATIONS IN WHICH THE RIGHT IS IMPLEMENTED

A. Are there actual situations in which this right is implemented?

B. Are ACOs successful in implementing this right?

A. Actual situations in which this right is guaranteed

B. ACOs' success in implementing this right

2.2.1 Citizens' organisations point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

2.2.2 Public institutions point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

2.2.3 Partner organisation point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

2.2.4 Other sources point of view

A.

Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
B.
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
2.2.5 Disagreements
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:

INDICATOR 2.3 PROBLEMS AND COMPLAINTS

A. Are there frequent and widespread problems in implementing this right?

B. Are there complaints about the lack of implementation of this right?

A. Problems in the implementation of this right
B. Complaints about the lack of implementation of this right
2.3.1 Citizens' organisations point of view
A.
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
B.
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
<input type="checkbox"/> organisations out of <input type="checkbox"/>
Explanations:
2.3.2 Public institutions point of view
A.
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
B.
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>

institutions out of

Explanations:

2.3.3 Partner organisation point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

2.3.4 Other sources point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

2.3.5 Disagreements

Yes

No

Not available

Explanations:

INDICATOR 2.4 MASS MEDIA REPORT ON THE IMPLEMENTATION OF THIS RIGHT

Do mass media sustain ACOs in their advocacy activities?

2.4.1 Citizens' organisations point of view

Yes

No

Not available

Explanations:

2.4.2 Public institutions point of view

Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
2.4.3 Partner organisation point of view		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
2.4.4 Other sources point of view		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
2.4.5 Disagreements		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		

3. RIGHT TO CARRY OUT PREVENTION ACTIVITIES (ECAC N. 6)

ACOs have the right to participate in all public consultations.

3.a Legal and practical framework regarding this right

INDICATOR 3.1 LAWS, POLICY PROCEDURES OR COMMON PRACTICES THAT GUARANTEE THIS RIGHT Is this right recognized in laws, policy procedures and/or common practices?

3.1.1 Citizens' organisations point of view

Yes

No

Not available

Explanations:

3.1.2 Public institutions point of view

Yes

No

Not available

Explanations:

3.1.3 Partner organisation point of view

Yes

No

Not available

Explanations:

3.1.4 Other sources point of view

Yes

No

Not available

Explanations:

3.1.5 Disagreements

Yes

No

Not available

Explanations:

3.b Implementation framework

INDICATOR 3.2 SITUATIONS IN WHICH THE RIGHT IS IMPLEMENTED

A. Are there actual situations in which this right is implemented?

B. Are ACOs successful in implementing this right?

C. Are there examples of social issues that ACOs are not presently dealing with?

A. Actual situations in which this right is guaranteed

B. ACOs' success in the implementation of this right		
C. There are examples of social issues that ACOs are not presently dealing with		
3.2.1 Citizens' organisations point of view		
A.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
B.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
C.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
3.2.2 Public institutions point of view		
A.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
B.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
C.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
3.2.3 Partner organisation point of view		
A.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
B.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>

Explanations:		
C.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
3.2.4 Other sources point of view		
A.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
B.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
C.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
3.2.5 Disagreements		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		

INDICATOR 3.3 PROBLEMS AND COMPLAINTS

A. Are there frequent and widespread problems in implementing this right?

B. Are there complaints about the lack of implementation of this right?

A. Problems in the implementation of this right		
B. Complaints about the lack of implementation of this right		
3.3.1 Citizens' organisations point of view		
A.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>
Explanations:		
B.		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Not available <input type="checkbox"/>

organisations out of

Explanations:

3.3.2 Public institutions point of view

A. Yes No Not available

Explanations:

B. Yes No Not available

institutions out of

Explanations:

3.3.3 Partner organisation point of view

A. Yes No Not available

Explanations:

B. Yes No Not available

Explanations:

3.3.4 Other sources point of view

A. Yes No Not available

Explanations:

B. Yes No Not available

Explanations:

3.3.5 Disagreements

Yes No Not available

Explanations:

4. RIGHT TO CONSULTATION (ECAC N. 7)

ACOs have the right to carry out activities aimed at preventing injuries and damages to persons and common goods, as well as the lowering of the high levels of protection of human health, the environment and consumer rights established by the Charter of Fundamental Rights of the European Union.

4.a Legal and practical framework regarding this right

INDICATOR 4.1 LAWS, POLICY PROCEDURES OR COMMON PRACTICES THAT GUARANTEE THIS RIGHT

Is this right recognized in laws, policy procedures and/or common practices?

4.1.1 Citizens' organisations point of view

Yes

No

Not available

Explanations:

4.1.2 Public institutions point of view

Yes

No

Not available

Explanations:

4.1.3 Partner organisation point of view

Yes

No

Not available

Explanations:

4.1.4 Other sources point of view

Yes

No

Not available

Explanations:

4.1.5 Disagreements

Yes

No

Not available

Explanations:

4.b Implementation framework

INDICATOR 4.2 SITUATIONS IN WHICH THE RIGHT IS IMPLEMENTED

A. Are there actual situations in which this right is implemented?

B. Are ACOs successful in implementing this right?

A. Actual situations in which this right is guaranteed

B. ACOs' success in implementing this right		
4.2.1 Citizens' organisations point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
4.2.2 Public institutions point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
4.2.3 Partner organisation point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
4.2.4 Other sources point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.		

Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
4.2.5 Disagreements
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:

INDICATOR 4.3 PROBLEMS AND COMPLAINTS

A. Are there frequent and widespread problems in implementing this right?

B. Are there complaints about the lack of implementation of this right?

A. Problems in the implementation of this right

B. Complaints about the lack of implementation of this right

4.3.1 Citizens' organisations point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

organisations out of

Explanations:

4.3.2 Public institutions point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

institutions out of

Explanations:

4.3.3 Partner organisation point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
4.3.4 Other sources point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
4.3.5 Disagreements		
	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		

5. RIGHT TO EVALUATE (ECAC N. 9)

ACOs have the right to publicly communicate their evaluation of public and private actors' activities concerning the fulfilment of the common good and/or general interest, as well as to the respect of citizens' rights. To this end, ACOs have the right to take part in evaluation procedures and bodies.

5.a Legal and practical framework regarding this right

INDICATOR 5.1 LAWS, POLICY PROCEDURES OR COMMON PRACTICES THAT GUARANTEE THIS RIGHT

Is this right recognized in laws, policy procedures and/or common practices?

5.1.1 Citizens' organisations point of view

Yes

No

Not available

Explanations:

5.1.2 Public institutions point of view

Yes

No

Not available

Explanations:

5.1.3 Partner organisation point of view

Yes

No

Not available

Explanations:

5.1.4 Other sources point of view

Yes

No

Not available

Explanations:

5.1.5 Disagreements

Yes

No

Not available

Explanations:

5.b Implementation framework

INDICATOR 5.2 SITUATIONS IN WHICH THE RIGHT IS IMPLEMENTED

A. Are there actual situations in which this right is implemented?

B. Are ACOs successful in implementing this right?

A. Actual situations in which this right is guaranteed

B. ACOs' success in implementing this right		
5.2.1 Citizens' organisations point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
5.2.2 Public institutions point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
5.2.3 Partner organisation point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
5.2.4 Other sources point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.		

Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
5.2.5 Disagreements
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:

INDICATOR 5.3 PROBLEMS AND COMPLAINT

A. Are there frequent and widespread problems in implementing this right?

B. Are there complaints about the lack of implementation of this right?

A. Problems in the implementation of this right

B. Complaints about the lack of implementation of this right

5.3.1 Citizens' organisations point of view

A.

Yes
No
Not available

Explanations:

B.

Yes
No
Not available

organisations out of

Explanations:

5.3.2 Public institutions point of view

A.

Yes
No
Not available

Explanations:

B.

Yes
No
Not available

institutions out of

Explanations:

5.3.3 Partner organisation point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
5.3.4 Other sources point of view		
A.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
B.	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		
5.3.5 Disagreements		
	Yes <input type="checkbox"/>	No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:		

6. RIGHT TO ACCESS (ECAC N. 8)

ACOs have the right to access to all the sources of information and documentation. ACOs are entitled to access to the spaces where citizens' rights, common goods and/or general interests are at stake, in order to verify their respect and actual fulfilment. They have the same right to access to public and private media as all other actors involved in policy-making do.

6.a Legal and practical framework regarding this right

INDICATOR 6.1 LAWS, POLICY PROCEDURES OR COMMON PRACTICES THAT GUARANTEE THIS RIGHT

Is this right recognized in laws, policy procedures and/or common practices?

6.1.1 Citizens' organisations point of view

Yes

No

Not available

Explanations:

6.1.2 Public institutions point of view

Yes

No

Not available

Explanations:

6.1.3 Partner organisation point of view

Yes

No

Not available

Explanations:

6.1.4 Other sources point of view

Yes

No

Not available

Explanations:

6.1.5 Disagreements

Yes

No

Not available

Explanations:

6.b Implementation framework

INDICATOR 6.2 SITUATIONS IN WHICH THE RIGHT IS IMPLEMENTED

Are there actual situations in which this right is implemented?

6.2.1 Citizens' organisations point of view

Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
6.2.2 Public institutions point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
6.2.3 Partner organisation point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
6.2.4 Other sources point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
6.2.5 Disagreements
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:

INDICATOR 6.3 PROBLEMS AND COMPLAINTS

A. Are there frequent and widespread problems in implementing this right?

B. Are there complaints about the lack of implementation of this right?

A. Problems in the implementation of this right
B. Complaints about the lack of implementation of this right
6.3.1 Citizens' organisations point of view
A.
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
B.
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>

organisations out of

Explanations:

6.3.2 Public institutions point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

institutions out of

Explanations:

6.3.3 Partner organisation point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

6.3.4 Other sources point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

6.3.5 Disagreements

Yes

No

Not available

Explanations:

7. RIGHT TO A QUALIFIED INTERLOCUTION (ECAC N. 10)

In their relations with Public institutions, ACOs have the right to dialogue and collaborate with properly qualified public officials or institutions' representatives.

7.a Legal and practical framework regarding this right

INDICATOR 7.1 LAWS, POLICY PROCEDURES OR COMMON PRACTICES THAT GUARANTEE THIS RIGHT

Is this right recognized in laws, policy procedures and/or common practices?

7.1.1 Citizens' organisations point of view

Yes No Not available

Explanations:

7.1.2 Public institutions point of view

Yes No Not available

Explanations:

7.1.3 Partner organisation point of view

Yes No Not available

Explanations:

7.1.4 Other sources point of view

Yes No Not available

Explanations:

7.1.5 Disagreements

Yes No Not available

Explanations:

7.b Implementation framework

INDICATOR 7.2 SITUATIONS IN WHICH THE RIGHT IS IMPLEMENTED

Are there actual situations in which this right is implemented?

7.2.1 Citizens' organisations point of view

Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
7.2.2 Public institutions point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
7.2.3 Partner organisation point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
7.2.4 Other sources point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
7.2.5 Disagreements
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:

INDICATOR 7.3 PROBLEMS AND COMPLAINTS

A. Are there frequent and widespread problems in implementing this right?

B. Are there complaints about the lack of implementation of this right?

A. Problems in the implementation of this right

B. Complaints about the lack of implementation of this right

7.3.1 Citizens' organisations point of view

A.

Yes
No
Not available

Explanations:

B.

Yes
No
Not available

organisations out of

Explanations:

7.3.2 Public institutions point of view

A. Yes No Not available

Explanations:

B. Yes No Not available

institutions out of

Explanations:

7.3.3 Partner organisation point of view

A. Yes No Not available

Explanations:

B. Yes No Not available

Explanations:

7.3.4 Other sources point of view

A. Yes No Not available

Explanations:

B. Yes No Not available

Explanations:

7.3.5 Disagreements

Yes No Not available

Explanations:

8. RIGHT TO RESPECT OF TIME AND OBLIGATION TO GIVE FEED BACK (ECAC N. 11)

Public institutions shall:

- respect ACOs' time, by adopting swift and simple procedures;
- provide timely replies to ACOs' inputs and properly motivate their answers.

8.a Legal and practical framework regarding this right

INDICATOR 8.1 LAWS, POLICY PROCEDURES OR COMMON PRACTICES THAT GUARANTEE THIS RIGHT Is this right recognized in laws, policy procedures and/or common practices?

8.1.1 Citizens' organisations point of view

Yes

No

Not available

Explanations:

8.1.2 Public institutions point of view

Yes

No

Not available

Explanations:

8.1.3 Partner organisation point of view

Yes

No

Not available

Explanations:

8.1.4 Other sources point of view

Yes

No

Not available

Explanations:

8.1.5 Disagreements

Yes

No

Not available

Explanations:

8.b Implementation framework

INDICATOR 8.2 SITUATIONS IN WHICH THE RIGHT IS IMPLEMENTED Are there actual situations in which this right is implemented?

8.2.1 Citizens' organisations point of view

Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
8.2.2 Public institutions point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
8.2.3 Partner organisation point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
8.2.4 Other sources point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
8.2.5 Disagreements
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:

INDICATOR 8.3 PROBLEMS AND COMPLAINTS

A. Are there frequent and widespread problems in implementing this right?

B. Are there complaints about the lack of implementation of this right?

A. Problems in the implementation of this right

B. Complaints about the lack of implementation of this right

8.3.1 Citizens' organisations point of view

A.

Yes
No
Not available

Explanations:

B.

Yes
No
Not available

organisations out of

Explanations:

8.3.2 Public institutions point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

institutions out of

Explanations:

8.3.3 Partner organisation point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

8.3.4 Other sources point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

8.3.5 Disagreements

Yes

No

Not available

Explanations:

9. RIGHT TO TRUST AND EQUAL DIGNITY (ECAC N. 12)

Public institutions shall carry out their relations with ACOs on the basis of trust, equal dignity and the principle of non discrimination.

9.a Legal and practical framework regarding this right

INDICATOR 9.1 LAWS, POLICY PROCEDURES OR COMMON PRACTICES THAT GUARANTEE THIS RIGHT *Is this right recognized in laws, policy procedures and/or common practices?*

9.1.1 Citizens' organisations point of view

Yes No Not available

Explanations:

9.1.2 Public institutions point of view

Yes No Not available

Explanations:

9.1.3 Partner organisation point of view

Yes No Not available

Explanations:

9.1.4 Other sources point of view

Yes No Not available

Explanations:

9.1.5 Disagreements

Yes No Not available

Explanations:

9.b Implementation framework

INDICATOR 9.2 SITUATIONS IN WHICH THE RIGHT IS IMPLEMENTED *Are there actual situations in which this right is implemented?*

9.2.1 Citizens' organisations point of view

Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
9.2.2 Public institutions point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
9.2.3 Partner organisation point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
9.2.4 Other sources point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
9.2.5 Disagreements
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:

INDICATOR 9.3 PROBLEMS AND COMPLAINTS

A. Are there frequent and widespread problems in implementing this right?

B. Are there complaints about the lack of implementation of this right?

A. Problems in the implementation of this right

B. Complaints about the lack of implementation of this right

9.3.1 Citizens' organisations point of view

A.

Yes
No
Not available

Explanations:

B.

Yes
No
Not available

organisations out of

Explanations:

9.3.2 Public institutions point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

institutions out of

Explanations:

9.3.3 Partner organisation point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

9.3.4 Other sources point of view

A.

Yes

No

Not available

Explanations:

B.

Yes

No

Not available

Explanations:

9.3.5 Disagreements

Yes

No

Not available

Explanations:

10. RIGHT TO FACILITATION AND SUPPORT MEASURES (ECAC N. 13)

In order to promote and support the development of civic activities, Public institutions shall provide tax relief to ACOs, contribute to their expenses and facilitate their access to logistical resources.

10.a Legal and practical framework regarding this right

INDICATOR 10.1 LAWS, POLICY PROCEDURES OR COMMON PRACTICES THAT GUARANTEE THIS RIGHT *Is this right recognized in laws, policy procedures and/or common practices?*

10.1.1 Citizens' organisations point of view

Yes No Not available

Explanations:

10.1.2 Public institutions point of view

Yes No Not available

Explanations:

10.1.3 Partner organisation point of view

Yes No Not available

Explanations:

10.1.4 Other sources point of view

Yes No Not available

Explanations:

10.1.5 Disagreements

Yes No Not available

Explanations:

10.b Implementation framework

INDICATOR 10.2 SITUATIONS IN WHICH THE RIGHT IS IMPLEMENTED *Are there actual situations in which this right is implemented?*

10.2.1 Citizens' organisations point of view

Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
10.2.2 Public institutions point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
10.2.3 Partner organisation point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
10.2.4 Other sources point of view
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:
10.2.5 Disagreements
Yes <input type="checkbox"/> No <input type="checkbox"/> Not available <input type="checkbox"/>
Explanations:

INDICATOR 10.3 PROBLEMS AND COMPLAINTS

A. Are there frequent and widespread problems in implementing this right?

B. Are there complaints about the lack of implementation of this right?

A. Problems in the implementation of this right

B. Complaints about the lack of implementation of this right

10.3.1 Citizens' organisations point of view

A.

Yes
No
Not available

Explanations:

B.

Yes
No
Not available

organisations out of

Explanations:

10.3.2 Public institutions point of view

A.
 Yes No Not available

Explanations:

B.
 Yes No Not available

institutions out of

Explanations:

10.3.3 Partner organisation point of view

A.
 Yes No Not available

Explanations:

B.
 Yes No Not available

Explanations:

10.3.4 Other sources point of view

A.
 Yes No Not available

Explanations:

B.
 Yes No Not available

Explanations:

10.3.5 Disagreements

Yes No Not available

Explanations: